#### Linda Pearce-Clark



Arête Healthcare Services, LLC ("Arête") is pleased to announce that Ms. Linda Pearce-Clark has joined our firm as Director of our Ambulance, Fire and Rescue Billing Services business unit.

Linda's twenty-five (25) years of EMS billing experience is unique in the mid-Atlantic region. Linda's field experience includes her tenure as a volunteer EMS provider with the Singerly Fire Company in Elkton, MD. Linda knows the realities and business challenges faced by firehouses and is passionate about helping volunteer companies maximize operational efficiencies and collections. Linda understands both EMS and non-EMS claims, and the financial responsibilities faced by volunteer workers. Arête is proud to have Linda lead our Ambulance, Fire and Rescue Billing Services Team. We are certain her leadership, experience and passion will drive value to all Customers and the Communities we serve!

lpc@aretehs.com emsinfo@aretehs.com 800.697.5147 ext. 217 302.456.5725 ext. 217 We welcome the opportunity to meet with you and share how Arete's Ambulance, Fire and Rescue Billing Services Team can help your organization.

Please e-mail us your name, firehouse, address, and contact information to Ipc@aretehs.com emsinfo@aretehs.com or give us a call at 1.800.697.5147 ext. 217 302.456.5725 ext. 217

To learn more about Arête's complete portfolio of healthcare services, visit our website at **www.aretehs.com** 



Arête Healthcare Services Ambulance, Fire, Rescue Billing Services

"Solving EMS and ambulance billing challenges for firehouses and first responders"



Arête Healthcare Services
Ambulance, Fire, Rescue
Billing Services





### NIMS Compliant Education & Training

Arête is a reseller of Jones & Bartlett Learning's (www.jblearning.com):

- NIMS compliant books
- NIMS courseware
- Train-the-trainer programs

Arête can **customize** and deliver **unique** NIMS compliant training **programs** and train-the-trainer programs for firehouses and paramedics delivering first response services.

### NIMS Pocket Guides, Books & Courses include:



"National Incident Management System: Principles & Practice"



"NIMS Field Guide for iPhone"



"NIMS Incident Command System Field Guide"

## Ambulance, Fire & Rescue Billing Services

#### Arête's "In-House" Team provides:

- 30+ customer service representatives
- IT Support group
- Software Development Shop

Arête **does NOT outsource** work to remote locations. All of our employees live, work and support the local communities we serve.

Arête's comprehensive and streamlined approach ensures front and back office operational efficiency and improved Return on Investment for outsourced services.

#### ▶ Arête solves your following business challenges:

- ALS / BLS Billing Services
- Customizable monthly financial reports provide accurate and important data needed to effectively manage operations
- Streamlined system maximizes efficiency to ensure optimum collections
- Ensures HIPAA Compliance for patient privacy and security

# Emergency Management Planning



Arête is an active participant in the All Hazards Consortium in the mid-Atlantic region focusing on homeland security, emergency management, and business continuity issues.

- Arête EMS consulting services include:
  - Emergency management response plans for city, county, and state governments
  - Firefighter and paramedic education, training, and NIMS certification
  - Communications and IT infrastructure design, planning, and implementation
  - Crisis management planning, system design, and e911 communication command center designs

